REPORTING UNAUTHORIZED CHARGES

CLASS INTRODUCTION

In turn introduce yourself using the following information:

- Name
- Age
- Job
- Place you live
- Hobby
Class Rules

1. Use English only
2. Practice speaking on a topic under the guidance of the teacher
3. Don’t do personal things in the class
1. **Vocabulary game:** In 30 seconds list as many words related to the topic “Money” as possible. Who gets most corrected words and phrases will be the winner. Your words and phrases must be different from others’.

2. Have you ever had a bad experience with a bank? What are the reasons that can cause wrong charges at a bank?
3. Do you know how to report incorrect charges to your bank?

4. Role-play

A: You supposed to transfer $2,000 to your friend’s bank account. However the bank account numbers were incorrect and the money was transferred to a different account. You go to the bank and report this unauthorized charge.

B: You are the bank clerk. Listen and help your customer figure out the situation.
Wrap-up

• Context: Reporting unauthorized charges
• Pronunciation: /I/ and /iː/

Find the homework to practice more at home